



APOLLO
LOUVERS MADE SMART

WARRANTY AND CLEANING

APOLLO WARRANTY

Limited Warranty Coverage: This warranty is for Apollo Opening Roof System products only. The Apollo Opening Roof System louvers, posts, beams, gutters, and tracks are warranted against defects in material, workmanship, and finish for fifteen (15) years from the date of installation. The electrical components, motors, control bars and pins supplied with the Apollo Opening Roof System are warranted for five (5) years from date of installation.

Warranty Coverage Exclusions and Limitations: The warranty applies only to the original retail purchaser and is not transferable. The Apollo Opening Roof System Warranty does not cover installation or damages and consequences of any kind resulting from faulty or improper installation, structural shrinkage and/or distortion of property structure and does not warrant the qualifications of the person(s) installing Apollo Opening Roof System products. The warranty does not cover fading, chalking, or deterioration in the finish or materials due to normal weathering, heat, sun exposure, contamination such as but not limited to pollution, chemicals, hard water, salt, cleaning compounds, mildew, corrosive environmental conditions, and improper, inadequate, or neglect of regular cleaning and maintenance. The warranty is voided if the product has been altered or painted. The warranty does not cover any paint or finishes that were not factory applied by Apollo Opening Roof, or damages to the any of the components thereof. The Apollo Opening Roof System is not designed to support weight or occupancy such as by standing, walking, crawling, hanging on the louvers, or the like, and any damage resulting thereof by such activity is not covered by the warranty. The warranty does not cover accidental damage, impact or contact with foreign objects, damage due to wind, ice, hail, snow loads and/or damage the Apollo Opening Roof System from operating the Apollo louver controls during such time when louvers are subjected to conditions that prevent normal operation, acts of God, and any causes beyond the control of Apollo Opening Roof System. The Apollo Opening Roof System is designed to shed water but is not warranted to be waterproof. Steel products are not warranted against rust.

Warranty Registration: For the warranty to be valid and enforceable it must be registered within 30 days of purchase. Registration may be completed online at www.ApolloOpeningRoof.com/warranty or mailed to Apollo Opening Roof System, 2029 Opportunity Dr. Ste 1, Roseville, CA. 95678

It is important that the owner maintain and care for their Apollo Opening Roof System using the procedures outlined on the "Care and Cleaning Instructions" on page 2 of this document. Failure to properly clean and maintain this product will void the Apollo Opening Roof System Warranty. If the "Care and Cleaning Instructions" are not part of this document, please call [916-367-6200](tel:916-367-6200) or email info@apolloopeningroof.com

Claims Procedure: Any claim for defective material shall be sent in writing to Apollo Opening Roof System, 2029 Opportunity Dr. Ste 1, Roseville, CA. 95678 within thirty (30) days of first discovering the claimed defect. The claim shall describe and include photos of the defect, indicate the discovery date, and name of the licensed contractor who installed the product. Apollo Opening Roof System shall then be given reasonable time to review and inspect said defect.

If after inspection it is determined that said defect is covered by this warranty, Apollo Opening Roof System shall have one hundred twenty (120) days in which to correct the defective product as follows: Apollo Opening Roof System has the option to replace, refinish, or repair the defective product. Apollo Opening Roof System shall not be liable for any shipping, labor, or installation costs to remedy the defective product.

Apollo Opening Roof System reserves the right to discontinue or change the design or color of any of its products. If for any reason the original product is not available, Apollo Opening Roof System shall have the right to substitute another product of comparable quality.

CARE AND CLEANING INSTRUCTIONS

Apollo Opening Roof System products offer years of attractive and durable performance. Particular attention should be given to areas under eaves, porches, awnings and other overhangs that have limited exposure to the natural cleansing effect of rainfall. We recommend the following steps for required cleaning:

1. For moderate dirt - An occasional washing with clear water using a garden hose and soft-bristled brush is recommended (a long-handled, car-washing brush is ideal for this purpose).
2. For a heavier dirt accumulation - Wash in the manner indicated above, but use the following solution:

1/3 cup detergent (Tide or equivalent)
1 gallon water
3. Caulking compounds, tar, etc. - Use mineral spirits in reasonable amounts, apply directly to the foreign substance. Rinse the area thoroughly with water immediately after cleaning.
4. Upon completion of installation – Cleaning procedures should be initiated as soon as practical after completion of installation to remove construction soils and accumulated environmental soils and discolorations.

For additional assistance or questions on care and cleaning,
please call 916-367-6200 or email info@apolloopeningroof.com